

WINYATES HEALTH CENTRE
Winyates Patient Outlook Group Meeting
11th May 6:00pm 2017

Minutes

Present on behalf of:

Winyates Health Centre:
Claire Gould (Practice Manager)

Outlook Group:
Sue Dean
Greg Bright
Sue Watkins

Apologies:

David Spyer
Clare Rudge

Minutes of last Meeting

The minutes of the meeting held on 11th May 2017 were agreed as a true record by those present.

Matters arising:

None

NEW MEMBERS:

None present

LIGHTING:

2 new security lights have been put up outside the surgery.

ITEMS BROUGHT UP AT THE MEETING:

1: Richard Budd, sent out minutes to the Virtual Group: None attended.

Clare was going to speak to Richard, to see how many of the group responded.

2: A question was raised, about the out of hours telephone number (111), and the GP Surgery at the Alexandra Hospital:

If they think the patient needs to go to Worcester Hospital, they will advise that. Otherwise, an appointment will be given for the GP Surgery, at the Alexandra Hospital.

The Alexandra Hospital, A and E, is still for 16 year olds and over. Under 16 years of age, still go to Worcester.

ANY OTHER BUSINESS:

None

DATE OF NEXT MEETING:

PLEASE NOTE!

The next Patient Outlook meeting will be held at Winyates Health Centre, on Thursday 20th July 2017, at 6:00pm (AGM)

The meeting closed at 18:15pm.

Sue Watkins

Sue Watkins
Secretary

Greg Bright

Greg Bright
Chair